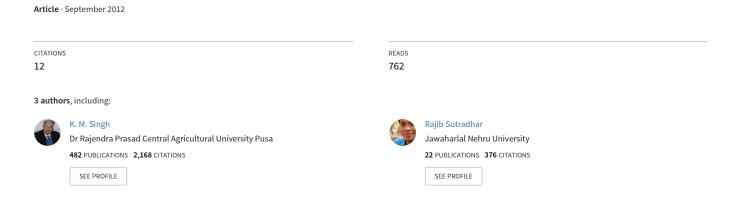
# Branding and Agricultural Value Chains in Developing Countries-Insights from Bihar, India





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# Branding and Agricultural Value Chains in Developing Countries

Insights from Bihar, India

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#### INTERNATIONAL FOOD POLICY RESEARCH INSTITUTE

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#### **ABSTRACT**

Local brands are rapidly gaining agricultural market share in developing countries. However, it is not well understood how they reshape agricultural value chains and what the implications are for consumers and producers. In a detailed case study of the value chain of *makhana* in Bihar, we see the fast emergence —a doubling over five years—of more expensive packed and branded products. The effect on consumers is ambiguous. While the emergence of brands leads to increasing differentiation in retail markets, the brands in these settings provide mostly incomplete or misleading information for the consumer, and the quality of products contained in branded bags is often lower than for loose products. We also find that farmers realize few direct benefits from the presence of these brands.

**Keywords:** branding, India, value chains

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#### 1. INTRODUCTION

Significant changes are happening in food and agricultural markets in a large number of developing countries. They concern, most importantly, the emergence of modern retail in food retail (Reardon, Timmer, and Minten 2010) and the increased consumption of high-value agricultural products (Gulati et al. 2007; Delgado, Narrod, and Tiongco 2008). Rapid market changes have led to a large body of research aimed at better understanding the impacts on producers, consumers, and on the food system as a whole (see, for example, Reardon, Timmer, and Minten 2010; Pingali 2007; Swinnen and Vandeplas 2010; Maertens and Swinnen 2009).

One of the changes in food systems that has recently been documented is the rapid emergence of packed and branded products of retailed food in Asia (see, for example, Pingali 2007; Minten, Reardon, and Chen 2010). For example, the sales of branded rice in traditional markets in Beijing increased by 8 percent over the course of five years (Reardon, Timmer, and Minten 2010). Similar patterns are seen in other developing countries; for instance, in a recent study in Delhi, it was shown that 31, 70, and 78 percent of all rice, wheat, and mustard oil sold by traditional retailers was branded (Minten, Reardon, and Chen 2010).

While unbranded and unpacked products are indistinguishable from those of competitors, marketing of packed and branded produce adds a *brand value* to products, which enables sellers to charge higher prices for their products. The real benefit to the brand owner occurs over time as the loyalty of the consumers to the brand and the cheapness of retaining these loyal customers, compared to the costs of attracting new ones, make it a profitable enterprise for a branding firm (Anholt 2005). The benefits to consumers are guaranteed quality or food safety (Berges-Sennou, Bontems, and Réquillart 2004).

The available analyses in the international development literature on branding in food markets has been limited to the study of the switch from manufactured labels to private retail labels, often linked with the emergence of modern retail (Reardon et al. 2003), or the effects of the development of brands for export markets in developed countries (Ponte 2002). Despite its growing importance in local agricultural value chains in developing countries, few studies have looked empirically at what the effects are in local—traditional as well as modern—retail markets, what the impact is of the branding process on economic agents working along the value chain, and what the potential policy implications are. To fill that lacuna, we present the case study of *makhana* (*Euryale ferox*) in Bihar, one of the poorest states in India. *Makhana*<sup>2</sup> is an interesting product because it is almost exclusively commercialized from this state, quality distinction is easy, and branding and packing for this crop was not started until recently. It is thus a unique case study on the development of local brands in developing countries and the implications for the functioning of the value chain.

The contributions to the international literature of this study are threefold. First, this is the first analysis that documents, based on primary survey results, the fast emergence of brands in agricultural value chains in poor settings in India. In a five-year period, the share of branded products increased from 25 to 50 percent of the total market. It is quite possible that similarly rapid growth rates are happening in other value chains in India and beyond, and it then raises important questions on the implications of this trend.

Second, we implement an unusual study setup where surveys were fielded for all agents in the value chain. By using such a methodology, we are able to document where the costs and benefits of brands in the value chain occur. While the retail prices of these brands are significantly higher than those of loose products, we find, however, that there are little direct benefits to the farmers from the emergence of these brands.

Third, a typology of brands in this developing market shows that two types of brands can be distinguished: low-price and high-price brands. Low-price brands focus exclusively on attractive glossy packaging with little consideration for quality and with no investments in advertising. Investments are

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<sup>&</sup>lt;sup>1</sup> Given that modern retail has grown by 23 percent over the same period (Reardon, Timmer, and Minten 2010) and given that modern retail almost exclusively sells branded products, the effective importance of brands has grown even more.

<sup>&</sup>lt;sup>2</sup> Also called foxnut or gorgon nut.

small and so are price differences with loose products. The high-price brands pay attention to quality beyond packing, invest in advertisements and promotion, and employ specialized salesmen. We find that both types of brands are characterized by incomplete or misleading information for the consumer.

The structure of the paper is as follows. In Section 2, we present a conceptual framework. Section 3 provides background information on the product studied. In Section 4, the data collection methodology is discussed as well as some descriptive statistics. Following the setup of agricultural value chains, we analyze pricing, packing, and branding upstream in Section 5, midstream in Section 6, and downstream in Section 7. In Section 8, we look at the price composition of the whole value chain. We finish with conclusions and implications in Section 9.

# 2. CONCEPTUAL FRAMEWORK FOR CHANGES IN THE AGRICULTURAL VALUE CHAIN

Various drivers are quickly changing food demand in a number of developing countries. These drivers include, most importantly, (1) urbanization (a larger share of the population in developing countries is living in urban centers; given that population growth in these countries is often high, a rapid increase in the urban population overall is usually seen); (2) income growth (an important increase in average incomes and a reduction in poverty levels has been seen in a number of developing countries in recent years); (3) changing lifestyle and female participation in the workplace (women have traditionally taken care of agricultural production and food preparation, but as they are increasingly entering into the urban labor force, they often have less time to spend on these activities); and (4) increasing access to better technologies (these include, at the household level, the spread of refrigerators, microwave ovens, and gas stoves, which allow for the use of different foods and food preparation methods, and at the industry level, access to better food packaging technology).

These changes have led consumers in developing countries to demand a different food basket: (1) the quantity, per person and overall, that is demanded from urban food markets is increasing faster than in rural areas; (2) the composition of the food basket is different, as better-off consumers often shift away from grains and consume relatively more high-value products such as fruits and vegetables, dairy products, meat, and fish, 3 as well as more processed food for convenience; (3) there is a demand for more choices per product and a greater variety of food products in general; and (4) consumers in developing countries are also increasingly concerned about quality and safety issues with regard to their food, especially as safety issues tend to be more correlated with nonstaple foods.

The changing requirements of consumers lead to a restructuring of food supply chains. The final food supply chain arrangements are, however, shaped not only by these demand factors. Conditioning factors such as geography, the population structure, the structure of the financial sector, and the reliability of the justice system, among others, are important in shaping the final outcome of the chain. Policy factors also play an important role, such as be it regulation, access to infrastructure, institutions, international trade, or foreign direct investment rules.

Changes in the supply chain are ultimately transmitted to the rural producer. His or her production environment and livelihood might change due to the different crops. Such changes could be in the overall amount required to grow and variations in input and output prices. Moreover, other types of labor, land, inputs, and technologies may be used, and new requirements of the market, including transaction requirements (such as postharvest handling) might translate into additional investments. The producer's behavior is, however, influenced not only by market forces but by nonpolicy conditioning factors and policy factors as well. The rural nonfarm economy will often strongly condition the ability of the farmer to make the requisite investments to respond to the requirements of the transformed supply chain (Reardon, Stamoulis, and Pingali 2007).

The differential pull and push factors lead to a difference in food supply chains across countries and products—as reflected in different types of institutional arrangements, which range from spot market exchanges to full vertical integration, in which the stages of marketing, transaction, and production are linked through ownership rather than through market exchanges (Swinnen 2007). The effects of changes in food supply chains—such as branding—on poverty are strongly debated in the literature. Minot and Roy (2007) distinguish four pathways by which they might affect poor farmers and poverty overall: through a direct effect on farm income, through backward linkages to agricultural input suppliers, by changing wages and employment, and by affecting the food prices faced by consumers. However, research in this area is still limited.

<sup>&</sup>lt;sup>3</sup> This shift is more commonly known as Bennett's law (Bennett 1941).

<sup>&</sup>lt;sup>4</sup> For example, Reardon, Stamoulis, and Pingali 2007 show how changes might be strongly related to geographical locations.

<sup>&</sup>lt;sup>5</sup> Increasing urbanization leads to an increasing scarcity of labor in rural areas and might, through induced innovation, force the adoption of new, less labor-intensive technologies.

<sup>&</sup>lt;sup>6</sup> See Reardon and Timmer (2007) for a more detailed discussion of this point.

#### 3. BACKGROUND

Makhana is an aquatic crop that is largely grown in Northern India. Though makhana is also found in wild form in China, Japan, and Russia, India is the only country where makhana is cultivated as a crop, mainly in the states of Bihar and some parts of Assam (Mishra, Jha, and Dehaidrai 2003). Makhana as a crop can be cultivated in any shallow and stagnant pond. Makhana has shown important production increases in the last decades, and makhana cultivation has endogenously (without public research or extension intervention) spread to off-season rice fields in the districts of Bihar. It is estimated that makhana cultivation done in ponds accounted for 90 percent of total production 10 years ago, while 65 and 35 percent of current production comes from ponds and rice fields, respectively (Dr. B. K. Jha, pers. comm.). No improved varieties for makhana are currently available, and higher makhana yields can only be achieved by improved pond management, especially the application of organic matter in the pond, as well as irrigation.

Makhana pop has several uses. It is a highly relished food consumed as namkeen, kheer, curry, and so forth (Mishra, Jha, and Dehadrai 2003). Makhana pop is traditionally consumed as a snack; highprotein, low-fat food; or sweet component; and it has been used in traditional medicine (World Bank 2007). Makhana further holds special importance in the cultural and social life of Bihar. It is considered obligatory for brides' parents to send makhana to the house of the groom to serve the latter's family before the marriage. It is usually eaten with betel and betel nut. It is also used as a part of final rituals in the case of death.

In traditional *makhana* markets, four quality types of pop are distinguished: *lava*, *murha*, *turi*, and mix. The differences in quality are almost exclusively linked with the size of the pop. *Makhana* transactions in these traditional markets are done in gunny bags. These gunny bags are standardized in size, and the weight of such a gunny bag is indicative of the quality of *makhana*. If *makhana* is processed well, *makhana* pops are larger and weigh less, and a low-weight bag is thus an indication of good quality. The general rule of thumb is that a bag of 8 kilograms (kgs) is an indication of high-quality *lava makhana*, and a bag that weighs more than 10 kgs. contains mostly lower-quality *makhana* (*murha* and *turi*).

<sup>&</sup>lt;sup>7</sup> The states of Bihar, Manipur, Orissa, Jammu and Kashmir, and lower Assam.

<sup>&</sup>lt;sup>8</sup> Personal communication with Dr. B.K. Jha, Senior Scientist, Research Centre for Makhana, Darbhanga.

#### 4. DATA

#### **Data Collection**

It is estimated that Bihar accounts for more than 80 percent of total *makhana* production in the country. Production takes place in 20 out of its 38 districts, mostly situated in the north of the state. Darbhanga, the district where the survey was fielded, is one of the most important *makhana* -producing districts in Bihar. It is estimated that about 30,000 to 40,000 people are involved in the *makhana* sector in Darbhanga. The total *makhana* area cultivated in Darbhanga amounted to about 3,000 acres in 2009, compared with a total of 37,500 acres in Bihar. Also, increased commercialization has been noted over the years. While, before the 2000s, only a tiny share of *makhana* was exported outside the district, it was estimated in 2009 that almost 60 percent was sent outside.

In preparation for the study, extensive key informant interviews were conducted in the middle and end of 2009. We also had several talks with the manager of Shakti Sudha Industries, the largest processing and branding company of *makhana*, so as to understand their procurement, processing, and sales practices. The information collected in this stage helped in the design of the survey instruments, especially given the complex production and processing processes involved in *makhana* pop production.

Different types of surveys were set up in the beginning of 2010. They included surveys with *makhana* producers, village leaders, and wholesale and retail traders. In the selected district, 12 *makhana*-producing villages were randomly selected in the largest *makhana*-producing block (Manigachi). In each selected village, a questionnaire was implemented. In each selected village, a census of households was conducted to enumerate all the *makhana* producers. Each household in the village was asked questions on their total area of ponds and *makhana* cultivation. From all the *makhana* cultivators, 18 households were then randomly selected. For all the selected households, a detailed household survey was conducted. 217 *makhana*-producing households were effectively interviewed in total, one above the target of 216, that is, 18 households times 12 villages.

Patna is the capital of Bihar and the largest city in the state and is a major demand sink for a large number of agricultural products sold in the state. As a significant part of *makhana* from the district of Darbhanga was marketed in this town, we fielded a survey there to better understand the downstream part of the value chain. We implemented a survey of *makhana* retailers in 50 colonies in the city of Patna. The city of Patna has 72 wards. Ten wards were randomly selected and then 5 colonies in each of those 10 wards. A complete census of retailers that were selling *makhana* was done in each colony. A survey was then implemented with 4 retailers randomly chosen from the census list. In total, we interviewed about 150 retailers, fewer than targeted as in some colonies not enough retailers could be found.

Simultaneously, a wholesale questionnaire was implemented, including all the wholesalers in Patna (a census of the wholesalers) and in the rural production areas where the producer survey was being fielded (as well as a small number in Delhi), reflecting trade flow from producers to ultimate consumers. Twenty-three wholesalers were interviewed.

A main indicator that we wanted to study in this analysis was the level of prices that are offered to different agents in the value chain; therefore careful information was collected at each level on these prices. This information allows us to analyze the price composition along the value chain and thus compare price composition for loose versus branded and packed products. To better understand price formation at different levels in the value chain, additional variables were also collected that could potentially explain price formation on top of packing and branding. Such variables included quality indicators, quantities sold, place and time of sales, type of buyers, interlinkages, and payment modalities.

#### **Descriptive Statistics**

Table 4.1 presents the descriptive statistics of the interviewed *makhana* farmers. Two-thirds of the producers are member of a fishermen cooperative society, but only a very few are members of any other farmers' organization. The households involved in *makhana* cultivation are relatively poor, even for Bihar

<sup>&</sup>lt;sup>9</sup> Personal communication, Dr. B.K. Jha.

standards, as seen by several indicators (Table 4.1). <sup>10</sup> The average number of ponds cultivated by a household is 2.1. While almost half of the farmers only cultivate *makhana* in one pond, 13 percent of the households reported cultivating more than three ponds. The average pond area cultivated per household is 4.8 acres and the average production per household in 2009 was 3.1 tons of *makhana* seeds. <sup>11</sup>

Table 4.1—Characteristics of makhana farmers

		Statist	cs
	Unit	Mean or %	Median
Number of observations	Number	217	
Background information household			
Age head of household	Years	49	45
Household size	Number	7.3	6.0
Gender of head of households	% male	100	
Illiterate heads of household	%	48	
Holder of a Below the Poverty Line (BPL) card	%	63	
Holder of a Above the Poverty Line (APL) card	%	28	
Holder of an Antyodaya card	%	5	
Belong to the Mallah caste	%	93	
Perceived welath: "Compared to other households in the village, would	d you describe yours	elf as	
among the richest in the village	%	5	
richer than most households	%	5	
about average	%	29	
a little poorer than most households	%	32	
among the poorest in the village	%	25	
the poorest in the village	%	3	
Member of a fisherman cooperative society	%	65	
Member of any other farmers' organization (self-help group)	%	5	
Distance to closest wholesale market	Minutes	34	30
Makhana cultivation and production			
Number of ponds cultivated	Number	2.15	2.00
Number of households that cultivate only one pond	%	47	
Number of households that cultivate more than three ponds	%	13	
Area of ponds cultivated for makhana	Acres	4.83	2.00
Total production of makhana seeds in 2009	kgs	3,177	1,280

Source: Authors' calculations using data from the makhana value chain surveys, 2010, Bihar, India.

Table 4.2 describes characteristics of two important value agents, wholesalers and retailers. First, 23 wholesalers were interviewed in different markets, that is, 57 percent in Patna, 26 percent in the production areas (Darbhanga and Madhubani), and 17 percent in Delhi. Wholesalers claim to procure, on average, about 7 tons per week in the beginning of the July-to-September harvest period. This then increases to an average of about 11 tons per week in the January-to-March period. Compared to five years ago, there has been a doubling of the procurement quantities by these wholesalers, possibly indicating the fast growth of the commercial *makhana* sector (as indicated by several key informants).

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<sup>&</sup>lt;sup>10</sup> Ninety-three percent of the households belong to the *mallah* (fishermen) caste. While some key informants indicated that other farmers than the *mallah* caste were often cultivators of the pond and that the role of the *mallah* caste—the traditional producers and processors of *makhana*—was basically reduced to wage labor for pond-owning or -leasing households, this is not borne out by the data, at least in the survey area.

<sup>&</sup>lt;sup>11</sup> All tons are metric tons in this paper.

Table 4.2—Descriptive statistics: Agents value chain surveys

		Statisti	cs
	Unit	Mean or %	Median
Wholesalers			
Number of observations	Number	23	
Location of trader:			
- Dharbangha	%	13	
- Madhubani	%	13	
- Patna	%	57	
- Delhi	%	17	
Quantities procured weekly in July - September	tons	6.8	2.0
Quantities procured weekly in January - March	tons	10.6	4.0
Quantities procured weekly in July - September 5 years ago	tons	4.1	1.0
Quantities procured weekly in January - March	tons	5.1	2.5
Number of suppliers weekly procured from in July - September	Number	10.7	4.0
Number of suppliers weekly procured from in January - March	Number	16.6	5.0
Traditional retailers			
Number of observations	Number	154	
% of makhana retailers that are kirana stores	%	97	
Number of years since start with retailing of this product	years	9.3	7.5
Quantities sold	kgs/week	5.3	2.0
Share of makhana in total retail sales	%	4.1	1.0
Share of makhana in total retails profit	%	4.3	1.9
Value of assets	1000 Rs	51	16
Value of assets	1000 USD	1.1	0.4
Working capital	1000 Rs	117	80
Working capital	1000 USD	2.6	1.8

Source: Authors' calculations using data from the makhana value chain surveys, 2010, Bihar, India.

Second, 154 retailers were interviewed in the city of Patna. Although some retailers are street hawkers, most of the *makhana* is sold by *kirana* stores: family-owned and operated stores represented 97 percent of those interviewed. The quantities of *makhana* that were sold were low, amounting to only 5 kgs per week per store. Retailers declare that this product makes up just over 4 percent of their sales and profits. It is thus clearly a minor product in the sales portfolio for most of these stores. Asset values and working capital are shown at the bottom of Table 4.2. They show that most retail stores are rather small operations: the average value of assets and working capital are evaluated at 1,100 and 2,600 US dollars (US\$), respectively.<sup>12</sup>

While seemingly little has changed over time on the production and processing side of *makhana*, we note important changes downstream in the value chain, especially related to packing and branding practices. Table 4.3 shows the importance and emergence of packed and branded produce, as reported by wholesalers. Ninety-six percent of the interviewed wholesalers report that they are currently selling packed and branded products, which now account for almost half of their total sales. This compares with only 23 percent five years ago. The rather recent take-off of branded products is illustrated by the year that these wholesalers started selling branded produce. While almost all wholesalers are selling branded products now, only 27 percent were doing so before 2004. A large number of wholesalers (45 percent) started selling branded products in the years 2004–05, the apparent year of major take-off.

<sup>&</sup>lt;sup>12</sup> Retailers were asked the price at which they thought they would potentially be able to sell the different assets that they owned to conduct their business. These were then added. Working capital is that amount of money that the retailer has at his/her disposal to purchase products (without credit).

This statistic was only calculated for those wholesalers that had been in business for a long-enough period.

<sup>&</sup>lt;sup>14</sup> It is well known in survey research that recall data typically peaks at intervals such as 5 or 10 years. There might thus be some error in the exact year. See Ravallion (2012) on problems of recall in socioeconomic surveys.

Table 4.3—Importance and emergence of branding as reported by wholesalers

	Statistics		
	Unit	Mean or %	Median
Number of wholesalers that sell branded produce	%	96	
Share of branded produce in total sales now	%	47	50
Share of branded produce in total sales five years ago	%	23	10
Year that wholesaler started selling branded products*			
- 2009 - 2008	%	9	
- 2007 - 2006	%	18	
- 2005 - 2004	%	45	
- Before 2004	%	27	
Importance of branded produce by season			
July - September			
- In supply	%	25	30
- In sales	%	41	45
January - March			
- In supply	%	24	30
- In sales	%	49	50

Source: Authors' calculations using data from the makhana value chain surveys, 2010, Bihar, India.

Note: \*Only calculated for those wholesalers that have been in business for a long period.

The data thus indicate that there is a fast emergence of these branded products. This then begs the question regarding how this branding process works. Wholesalers were asked about the share of branded products in their sales as well as in their procurement. The numbers show that the share of branded products is twice as high in sales as it is in procurement, indicating that a large part of the branding is done by the interviewed wholesalers themselves. However, it also indicates some wholesalers buy branded products and then resell them.

In the next sections, we try to better understand the implications of the rapid emergence of these brands. We look consecutively at effects downstream (with the retailers), midstream (with wholesalers), and upstream (with farmers). In the last section, we compare price composition of the branded and packed versus loose products over the value chain as a whole.

#### 5. DOWNSTREAM

To understand the rewards of packing and branding in retail markets, price data were collected for all *makhana* products that were being sold by *makhana* retailers in Patna. Information was also collected on the size of the pop, type of bags, the location of the sale as well as on characteristics of the retail shop. The results of a price regression where these factors are included as explanatory variables are reported in Table 5.1. The estimation of such a model, where we control for these different confounding factors, allows us to get at the benefits from branding and packing downstream in the value chain. The logarithm of the price of *makhana* in rupees (Rs) per kg is used as the dependent variable. Ward and colony dummies are included in all specifications in order to control for possible location-wise unobserved heterogeneity. Standard errors are estimated after accounting for within-cluster (ward) correlations and possible heteroskedasticity.

Table 5.1—Price effects of packing and branding in the retail market

dep. variable = log(Rs/kg)		OLS		
	Unit	Coeff.	t-value	
Characteristics product				
Loose (default				
Low-cost brand	yes=1	0.21	2.17	
Packed but non-branded	yes=1	0.11	2.25	
Size lava (default)				
Size murha	yes=1	-0.11	-1.39	
Size mixed	yes=1	-0.11	-2.32	
Characteristics show/owner	•			
Sold by kirana shop	yes=1	-0.08	-0.80	
Experience in retail of product	years	0.00	-2.16	
Age of owner	years	0.00	0.20	
Number of years of education	years	-0.01	-2.33	
Household size	number	0.00	-0.99	
Intercept		5.81	51.73	
Colony and ward dummies included but not i	reported			
Number of observations		156		
R-squared		0.52		
Root Mean Square Error		0.11		

Source: Authors' calculations using data from the *makhana* value chain surveys, 2010, Bihar, India.

Note: \*Standard errors estimated after accounting for within cluster (ward) correlations and possible heteroskedasticity.

The results show that the *lava* quality (the default value in the regression) is rewarded with a premium, compared with mixed and *murha* quality, of 11 percent in the retail market. <sup>15</sup> *Makhana* products sold in *kirana* shops are on average (controlling for confounding factors) not cheaper than those sold by street hawkers. Focusing on our major variables of interest, the regression results show significant rewards to branding and packing in retail markets. Nonbranded but packaged products are sold at prices that are 11 percent higher than loose products, and branding adds another 10 percent on top of this, amounting to a price difference with loose products of 21 percent.

As expected, we find significant price effects of branding and packing in the retail market. To better understand perceptions at the retail level on branding, retailers were asked a number of questions (Table 5.2). While almost all wholesalers sell branded products, their importance is much less in the retail market of Patna, as only 19 percent of retailers sell branded products, indicating that a large number of the branded bags handled by wholesalers in the city are sold outside Patna (and mostly in bigger cities outside the state). For those retailers that sell branded products, they almost exclusively sell branded products as they account for an important percentage in total sales for these retailers (92 percent). In contrast with wholesalers (who better know what actually goes into the bags, as we will see later), the majority of

<sup>&</sup>lt;sup>15</sup> The <sup>murha</sup> coefficient is not statistically significant. However, there were only a few <sup>murha</sup> observations in our dataset, and comparison might be a bit difficult because of this.

*makhana* retailers that sell branded products believe that the quality of these branded products is higher (73 percent).

Table 5.2—Perceived impact of branding and packaging, as reported by retailers

	Unit	% of answers
Total number of observations		154
Number of retailers that sell branded makhana	%	19
for those retailers who sell branded products		
The importance of sales of branded in total sales	%	92
In his opinion, compared to loose is the average quality of branded produce		
- Better	%	73
- Same	%	7
- Worse	%	20
- Total	%	100
In his opinion, why do some customers prefer branded produce (compared to loos	e)?	
Assured quality of the product	% very important	57
Assured quantity of the product	% very important	100
Nice package	% very important	80
Why does he sell branded produce?		
Higher profits that loose	% very important	17
Less hassle with customers (no weighing, no quality checking)	% very important	100
Consumers demand branded produce	% very important	93
In his opinion, customers who buy branded produce are		
- Richer	%	68
- Same	%	32
- Poorer	%	0
- Total	%	100
Who printed the Maximun Retail Price (MRP) on the package:		
- Retailer himself	%	7
- Trader he bought from	%	93

Source: Authors' calculations using data from the makhana value chain surveys, 2010, Bihar, India.

Retailers were also asked to evaluate why they think their consumers are interested in branded products (Table 5.2). All retailers believed that, because of the branding, customers are assured of receiving the right quantity of the product. Only just over half of the retailers believed that customers would buy brands because of better quality. Retailers that were selling branded products were also asked to state why they were selling these branded products. Only a small number indicated that this was done because of higher profits, but they prefer the branded products because of a reduction in hassle and transaction costs (as no weighing and quality checking by customers was required) and because of the increase in demand for these branded products by customers. When asked about the type of customers that would buy these branded products, the majority of retailers believed that these were richer customers (68 percent) than those buying loose products.

#### 6. MIDSTREAM

#### **Low-Priced Brands**

As shown in Section 4, the branded products graded and packaged by wholesalers themselves have taken off in recent years. These are called the low-price brands from here onward. Wholesalers were asked detailed questions on each branded product that they were selling at the time of the survey (Table 6.1). Because wholesalers might sell different brands, this gives us 61 observations in total. Despite the recent start of brands and the rather small market, the results show that there are already a large number of brands out there, as 33 different brand names were identified in total. There are no clear market leaders and the most frequently observed brand, *Swagat*, accounted for only 13 percent of all the brands found. Of all the brands on sale, 31 percent were packed by the wholesalers themselves and a quarter of the branded bags were sold exclusively by that wholesaler.

Table 6.1—Description of branding practices, as reported by wholesalers

	Unit	Share
Number of observations/brands*		61
Brand name:		
- Welcome (Swagat)	%	13
- Krishna's Devotee (Gopl)	%	11
- Safron (Kesar)	%	11
- The Goddess of Wealth (Laxml)	%	6
- The Children of Lord Ram (Lavkush)	%	3
- Smile (Muskan)	%	3
- Royal Food (Rajbhog)	%	3
- Colorful (Rangeela)	%	3
- Rest**	%	47
Branding and wholesalers:		
Packaged by wholesaler himself	%	31
Size of bag:		
- 250 mg	%	97
- 500 mg	%	3
Type of makhana:		
- Lava	%	9
- Mix	%	91
Quality assurance by wholesaler himself	%	35
Differences in quality by bag, as stated by wholesaler:		
- A lot	%	13
- A bit	%	38
- None	%	48
Designed bags exclusively used by wholesaler	% yes	25
Information on bag		
Exactly weight printed	% yes	80
Expiry date printed	% yes	16
Exact contact address manufacturer printed	% yes	0
Telephone number manufacturer printed	% yes	5
Maximum Retail Price (MRP) printed (versus blank)	% yes	0
	•	

Source: Authors' calculations using data from the makhana value chain surveys, 2010, Bihar, India.

Notes: \* Several brands are sold per wholesaler, there are thus more brands than wholesalers interviewed.

<sup>\*\*</sup> Includes Potion Food (Amrit Bhog), Priceless (Anmol), Lord Balaji (Balaji), Bigboss, Bunti & Babli, Dollar, Five Star, Jain Food (Jain Bhog), Kohinoor Diamond (Kohinoor), Lord Krishna (Kirhsna), Lord Krishna Food (Krishnabhog), MPS SSS, NL, NPS555, Love (Neha), OM, Royal (Raj), Ocean (Sagar), Goodess Laxmi (Sri Laxmi), Tricolor. (Tiranga), Emperor (Badsah), Water Fountain (Panghat), The Great Goddess of Wealth Goddess Laxmi (Maha Laxmi), Heart Felt (Manpasand).

<sup>&</sup>lt;sup>16</sup> Ramaswami, Marukar, and Shelar (2009) found similar results in the proliferation of brands in cotton seed markets in India.

Branded bags contain in general 250 milligrams (mgs) of popped *makhana* (97 percent of the branded bags). The type of *makhana* found in the bag is usually a mix of qualities, and in only a few cases (9 percent of the bags) is it indicated that only the best quality (*lava*) is in the bag. Quality assurance is often acknowledged by the wholesaler himself (35 percent). There is no clear homogeneity in the quality per bag. While 48 percent of the same brands are reported to show no difference in quality, 38 percent show "a bit" and 13 percent show "a lot" of difference in quality. Further questions were then asked on the information given on the bag. In 80 percent of the brands, the exact weights were printed on the bags. However, most other information that typically goes with food branding was not available. Only 16 percent of the bags provided an expiration date. In none of the cases was the exact address of the manufacturer or the maximum retail price printed, and in only 5 percent of the cases a telephone number for the manufacturer was given. Thus, if a customer was not satisfied with the product, it would be hard for him to trace the product back to the company where the product was packaged. This implies that these sellers show little willingness to be accountable for the quality of their products, since clear traceability mechanisms—increasingly demanded in more sophisticated markets—are not in place.

Table 6.2 documents some of the costs and benefits from this branding process for wholesalers that brand and package their products. Three costs are needed in the packing and branding process: the purchase of designed bags or the design itself, packing machines, and labor for packing. Half of the wholesalers buy empty branded bags. While some of these bags are made in the production area of Darbhanga itself, the majority, 94 percent of the bags, are ordered from specialized manufacturers in the cities of Kanpur or Delhi. In 18 percent of the cases, the design of the bag was done by the wholesaler himself. In that case, the costs of the design amount to a one time investment of Rs 22,000. The average cost for an empty bag is Rs 2.1. Almost half of the wholesalers (47 percent) report that they own a packaging machine. The investment costs for such a machine are minimal, with a reported price of Rs 1,862 (or US\$41). The labor costs involved in filling up and sealing the bags amounts to Rs 0.4 per bag.

Table 6.2—Costs and benefits of branding, as reported by wholesalers

	Unit	Mean or %	Median
Costs			
Branding costs:			
Design organized by:			
- wholesaler himself	%	18	
- other	%	82	
Costs design	Rs	22,000	25,000
Bagging costs:			
Buy empty branded bags	%	50	
Own a packing machine	%	47	
Price of packing machine	Rs	1,862	1,900
City where bags are made:			
- Darbhanga	%	6	
- Delhi	%	41	
- Kanpur	%	53	
Price of empty bag	Rs/bag	2.1	2.0
Labor costs for bagging:			
Price of labor	Rs/bag	0.4	0.4
Sales prices/benefits	-		
Sales price to retailer	Rs/bag	40.0	38.8
Sales price to consumer	Rs/bag	47.6	47.5
Sales price to retailer	Rs/kg	157.0	150.0
Reported sales price to retailer, if same quality sold loose	Rs/kg	142.0	138.0
Willingness to pay for branded quality			
Willingness to pay for the high-cost brand quality (N=15)	Rs/kg	179	160
Willingness to pay for the low-cost brand quality (N=14)	Rs/kg	163	163
T-test	t-value	-1.43	
	Pr (T <t)< td=""><td>0.08</td><td></td></t)<>	0.08	
	Pr (lTI>lt)	0.16	

Source: Authors' calculations using data from the makhana value chain surveys, 2010, Bihar, India.

Wholesalers were asked to evaluate the benefits from the packing and branding process. They estimated that if the products that were in the bags were sold loose; they would be able to obtain a price that is on average Rs 15 lower than when bagged and branded. Based on the numbers above, this compares to total variable costs for bagging of Rs 2.5 per bag or Rs 10 per kg (as bags are mostly 0.25 kg) or a 50 percent margin to pay for the investment costs, or the initial machine and design. However, some wholesalers indicated that *makhana* products were not comparable as the quality of products that was put in the branded bags was lower and could not be sold loose, as seen below.

In the opinion of the wholesalers, branded bags often do not contain quality that is better than those products that are sold loose (Table 6.3). Nineteen percent of the wholesalers indicate that the quality of *makhana* in the branded bags is better, 38 percent evaluate the quality to be the same, and 38 percent think it is worse. In contrast with what could be expected of branding practices (that is, consistent good quality with the purpose of building a loyal clientele willing to buy the branded product), a significant number of wholesalers seem to try to hide poor quality inside their branded bags. Most of the wholesalers also indicate that the quality of the *makhana* that is used for inclusion in the bags can come from all types of suppliers (58 percent) and inclusion in the bag does not depend on specific characteristics of suppliers. There are thus seemingly little exclusion effects from branding, which sometimes has been found in other modernizing markets (Reardon, Timmer and Minten 2010).

Table 6.3—Branding and packaging, as reported by wholesalers

		% of
	Unit	answers
The quality for the branded bag is on average better than loose products you	sell (5 options)	
- Significantly better	%	5
- Better	%	14
- The same	%	38
- Worse	%	38
- Significantly worse	%	0
- No choice	%	5
The produce that you buy for inclusion in branded bags:		
- is only produce from specific buyers to be used for branded bags	%	42
- can come from all types of suppliers	%	58
If only specific suppliers, what type of suppliers:		
- only farmers	%	29
- only processors	%	29
- only traders	%	29
- other	%	14
Employ salesmen to sell you brand	%	0
Pay for ads on television, on the radio or in the newspaper	%	0
Reasons that wholesaler does not sell more branded produce:		
"There is limited demand for branded produce"	% very important	26
"Some customers like to check the quality of products themselves"	% very important	68
"The price of branded produce is too high for some consumers"	% very important	5
"Once packed, it takes too long to sell branded produce"	% very important	11
"I have to get rid of lower quality, which cannot be branded"	% very important	6

Source: Authors' calculations using data from the makhana value chain surveys, 2010, Bihar, India.

Wholesalers were further questioned about why they do not sell more branded products. The major reason is seemingly that a large number of customers like to check the quality of the product, and they cannot do this with the packed product. The lack of demand for branded products does not seem related to the higher prices that are asked for branded products (5 percent of wholesalers), the longer time

<sup>&</sup>lt;sup>17</sup> Wholesalers indicated that they use a differential price scheme, where higher prices were asked from direct consumers that bought from them compared to purchases by retailers. The average price difference was about Rs 8 per bag or Rs 32 per kg. However, direct sales to consumers are limited.

required to sell branded products (11 percent of wholesalers), and the lack of availability of sufficient quality to be included in branded bags (6 percent of wholesalers).

Branding is a complex process that aims to create a unique name and image for a product in the consumers' mind. However, none of the wholesalers that produce the branded bags employ salesmen to sell their brand, and none of them pay for ads on television, on the radio, or in the newspaper. It seems that the only way that these wholesalers communicate the superiority of their branded products to potentially loyal consumers is through the information that is printed on their bags and consumers' experience of the product itself.

#### **High-Priced Brands**

A different packing and branding system has been put in place by Shakti Sudha Industries which has received positive press coverage. 18 This will be called the high-price brand hence. This firm, started in 2004, implemented a new business model opening up new market opportunities for the makhana product. While the best quality of makhana (lava) is branded and sold in export markets or in big cities, the lower qualities are processed into new products, such as roasted snack foods, flakes, or powder for pudding. Until recently these products did not exist in the market place. To sell the branded products, the company employs 24 sales persons in the country, and it spends monthly, on average, Rs 1 million (US\$22,000) for ads on TV, radio, and in newspapers. The reported quantities of popped makhana sold by the company have increased from 124 tons in 2005 to 3,000 tons in 2009. In 2009, 40 percent was sold in export markets (mostly to Pakistan, Nepal, Bangladesh, and the Middle East; no processed products were exported) while the rest was being sold in local markets all over India (30 percent sold as processed products and 70 percent in natural form). Little is sold to the local markets in Bihar, as the manager of the company feels there is no quality demand and there are no quality rewards in these local markets.

Shakti Sudha Industries implemented a procurement system that supposedly benefits the farmers in four ways. <sup>19</sup> First, they assure a fixed floor price at Rs 100/kg for makhana pop for all farmers that own the membership card *khet se bazaar tak*<sup>20</sup> of the company. A different price is implemented every month in line with market prices, but the offered farm prices are assured to never drop lower than the floor price. The prices offered are also further guaranteed to rise steadily over the season or around Rs 5/kg rise per month, protecting farmers from potential downward price volatility. Farmers are paid within three days of delivery in their account. Second, farmers are linked to the banking system as they are required by the company to set up a banking account. They will help farmers get access to the Kisan Credit Card scheme, a successful government intervention that allows farmers access to (cheap) credit. Third, farmers do not have to bear the cost of transportation because the firm reimburses them for all produce that is transported from farmers' fields to collection centers. Fourth, Shakti Sudha Industries facilitates the leasing arrangements between cultivators and owners of ponds (mostly by linking the owners of ponds to potential cultivators and writing the contracts).

However, despite a large number of interactions with Shakti Sudha Industries and key informants in several of their supposed production areas, only a handful of people could be identified who had direct linkages with them and it seems that their direct procurement model has (mostly) fallen apart in recent years (and they seem to procure part of their products from traders). In any case, it is clear that their impact on farmers is less than stated, but it is not directly evident why the company claimed otherwise. 21,22

<sup>&</sup>lt;sup>18</sup> Business Outlook, a leading Indian business magazine, has chosen it one of the 14 best agricultural innovations in the country (http://business.outlookindia.com/inner.aspx?articleid=2165&editionid=58&catgid=2&subcatgid=973).

See http://www.shaktisudha.com/about.html

<sup>&</sup>lt;sup>20</sup> Translated "Farm to Market."

<sup>&</sup>lt;sup>21</sup> Despite multiple attempts with the manager of the company as well as with local traders and farmers, we were unable to track down its suppliers from the villages where the company was active, inside the selected district as well as outside it. This indicated that the company did not have these downstream activities (anymore?) that it claimed to have in place earlier or, more likely, that it never had the claimed procurement practices in place at least on a large-scale. Given that makhana

To evaluate the quality that is sold by the branding companies, bags were bought of the high-price brand (Shakti Sudha Industries) and of a prominent low-price (wholesaler) brand. Produce was taken out and shown to the wholesalers without informing them where the product came from. In an open-format question, wholesalers were asked to state the maximum price they were willing to pay for the observed *makhana* quality. The results presented at the bottom of Table 6.2 indicate that the wholesalers valued *makhana* quality in the high-price brand at a higher price than the low-price brand. The difference between the two qualities was Rs16/kg indicating the higher quality of the high-price brand. While the difference is significant at the 10 percent level in a one-sided t-test, this is not the case with a conventional two-sided test. This thus indicates weak superiority in the quality of the high-price brand.

Finally, a common feature of the low- as well as high-price brands is that they make several claims that are false or misleading for the consumer. First, several brands printed on their bags that the quality contained in the bags is an export-quality grade. However such—publicly or privately enforced—grades do not exist in practice. As reported by the wholesalers themselves, the quality contained in branded bags is often no different than loose products. Second, on several branded bags, it is printed that their products and grade have been approved by the local *makhana* research organization (the Research Centre for *Makhana*). However, this research center is only involved in the development of better *makhana* varieties and farming practices, along with better processing techniques; it has no mandate in the area of quality approval or marketing. Third, further claims are made by the high-price branding company on backward linkages with farmers, while few backward linkages exist in practice. Thus, this seems to highlight an important problem in these settings related to the protection and empowerment of consumers against lack of quality assurance and transparency.

commercialization is confined to a rather limited geographical area (as the company has few other places to procure), we conclude that the benefits of some of the backward linkages of the company are exaggerated.

<sup>&</sup>lt;sup>22</sup> One source indicated that the firm had obtained loans from the government and the World Bank to build up such rural networks. However, that information could not be verified.

#### 7. UPSTREAM

To understand how farmers face these changing value chains, they were asked to give specifics on the marketing of their *makhana* for all transactions done in the year prior to the survey. A descriptive overview of their practices is presented in Table 7.1. Most of the *makhana* sold by farmers is marketed as *makhana* seeds (55 percent of the transactions). Forty-four percent is sold in the form of mixed popped *makhana*, and in only 1 percent of transactions is it sold as *makhana lava*. This indicates that the grading into different qualities seemingly happens at a later stage than the farmer level. In our interviews with farmers, they indicated they preferred to sell mixed qualities, as it is reportedly hard to grade and sell the lower quality popped *makhana* in the market place.

Table 7.1—Marketing by *makhana* farmers (% of transactions)

		Statistics	ics
	Unit	Mean or %	Median
Number of observations		386	
Quantity sold	kgs	1,240	400
Total amount received per transaction	Rs	62,458	25,600
Price			
- Markhana seeds	Rs/kg	36	35
- Makhana pop lava	Rs/kg	126	133
- <i>Makhana</i> pop mix Form of sales:	Rs/kg	108	105
- Makhana seeds	%	55	
- Makhana pop lava	%	1	
- <i>Makhana</i> pop mix	%	44	
Month of sales:			
- Quarter 1 (January - March)	%	3	
- Quarter 3 (July - September)	%	75	
- Quarter 4 (October - December)	%	22	
Buyer			
- Trader collector in village (outside wholesale market)	%	51	
- Wholesaler from this district	%	20	
- Wholesaler from outside this district	%	9	
- Processor	%	13	
- Shakti Sudha Industries/Ket Se Bazar Tak	%	0.3	
- Karmer co-op	%	1	
- Retailer	%	5	
Input devices given	% yes	3.0	

Source: Authors' calculations using data from the makhana value chain surveys, 2010, Bihar, India.

Most of the sales of *makhana* happen over a short time period; it seems that few farmers store *makhana* so as to benefit from the potentially higher prices that might be offered in the off-season. More than half of the transactions (51 percent) take place with traders in the village and 20 percent with wholesalers from the district itself, while in 13 percent of the cases products are sold to processors, indicating their importance as a marketing outlet for some farmers. In contrast with conventional wisdom, our research shows input advances are not very important, as in only 3 percent of the transactions were they reported to have been given by the buyer of the produce. Despite our efforts to field surveys in areas where Shakti Sudha Industries was active, only 0.3 percent of transactions were reported to have been

done with this high-priced brand company. Thus direct backward linkages of the firm to farmers were limited.

Using multivariate regression analysis, Table 7.2 shows the importance of different determinants in price setting at the farm level. Each reported sales transaction is a unit of observation. We use the logarithm of the price per kg as a dependent variable, and we include as explanatory variables the characteristics of the transaction and of the owner. Standard errors are estimated after accounting for correlations and possible heteroskedasticity within the cluster, or village. Independent variables were checked for multicollinearity but no Variance Inflation Factor (VIF) was estimated to be higher than 10 in the specification used.

Table 7.2—Price determinants of farm prices of makhana

		OLS	
Dependent variable - Log(Rs/kg)*		Coefficient	t-value
Characteristics transactions			
Form of sales:			
- Makhana seeds (default)	yes=1		
- Makhana pop lava	yes=1	1.28	10.91
- <i>Makhana</i> pop mix	yes=1	1.18	32.24
Quantity sold in kg	log ()	0.03	3.07
Immediate payment	yes=1	0.07	0.91
No input advances received	yes=1	0.02	0.37
Not sold on farmers' fields or village	yes=1	-0.05	-0.82
Timing of sales			
- Quarter 1 (default)	yes=1		
- Quarter 3	yes=1	-0.08	-1.78
- Quarter 4	yes=1	-0.09	-2.20
Type of buyer			
- Trader collector in village (outside wholesale market) (default)	yes=1		
- Wholesaler from this district	yes=1	-0.16	-3.83
- Wholesaler from outside this district	yes=1	-0.03	-0.49
- Processor	yes=1	-0.03	-0.43
- Shakti Sudha Industries/Ket Se Bazar Tak or farmer co-op	yes=1	0.16	2.38
- Retailer	yes=1	0.06	1.27
Characteristics farmer			
Age of the head of household	years	0.00	-0.34
Size of the household	number	0.00	-1.11
Head of household is illiterate	yes=1	0.01	0.36
Intercept		3.43	31.12
Number of observations		386	
R-squared		0.84	
Root Mean Square Error		0.24	

Source: Authors' calculations using data from the makhana value chain surveys, 2010, Bihar, India.

Note: \*Standard errors estimated after accounting for within cluster (village) correlations and possible heteroskedasticity.

The results of the regression show the rewards, as could be expected, from the sales of processed *makhana* compared with *makhana* seeds. During the year of the survey, the results also show that *makhana* lava at the farm level was sold at a premium over mixed quality at 10 percent on average. There are few other determinants that show a significant effect on the price. Prices go up when farmers are able to offer a higher quantity. Doubling the quantity sold leads to a price offered that is about 3 percent

higher. Unexpectedly, *makhana* sold to wholesalers from the district itself fetched a lower price than products sold in the village itself. Most important, the results show that when the high-price brand is directly procured from the farmer, it was able to offer a price to the farmer that was significantly higher than any other procurement outlet. Therefore, some farmers benefited from their procurement model. However, as shown in Table 7.1, direct procurement by this firm is limited.

#### 8. PRICE COMPOSITION

Based on price data collected in the different surveys with all *makhana* value chain agents, we were able to calculate the relative contribution of each actor in the retail price. We present this graph for loose and low-quality branded products during the period from July–August, 2009. To make prices comparable, the reported *makhana* seed prices, (the most common form in which farmers market *makhana*), were converted to pop equivalents by using a conversion ratio of 40 percent, as reported by interviewed processors.<sup>23</sup> The results are shown in Figure 8.1.

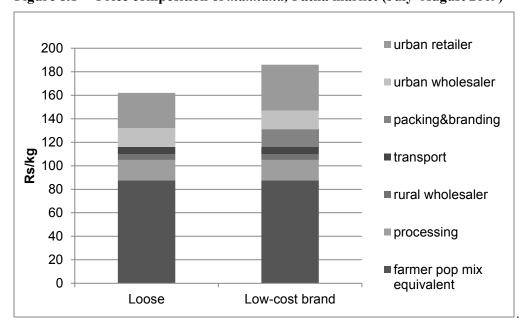


Figure 8.1—Price composition of makhana, Patna market (July-August 2009)

Source: Authors' calculations based on makhana value chain survey.

The results show that the farmers receive 55 percent of the final retail price in Patna, when *makhana* is sold loose. Since there are no benefits to the farmer from the branding process, this share declines to 50 percent in the final price of the low-price branded products. The retail margin is the second most important component in the final price, accounting for 19 and 22 percent in the final retail price of loose and low-price branded products, respectively. Processors and urban wholesalers count for equal shares in the final retail price. In short, the emergence of packing and branding leads to a higher off-farm share in the retail price compared with the price formation of loose products.

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<sup>&</sup>lt;sup>23</sup> Because margins were not collected through the same time period for wholesalers and retailers, margin rates were imposed to the following period.

#### 9. CONCLUSION

In response to growing incomes and increasing willingness to pay for food quality and safety, developing countries see an increasing differentiation and choice in food retail markets. In a detailed case study of *makhana* in Bihar, we document the fast emergence of more expensive packed and branded products. Two types of brands can be distinguished, low-price and high-price brands. Low-price brands focus exclusively on attractive glossy packaging with little consideration for quality. Investments and profits are small. The high-price brands pay attention to quality beyond packing, including investment in advertisements and promotion, and they explore options for value-addition and employ specialized salesmen. We find that there are little direct benefits to the farmers from the emergence of these brands.

A common feature of both the low- and high-price brands is that they make several false or misleading claims to consumers. First, several brands have printed on their bags that the quality contained in the bags is an "export quality grade". However, such publicly or privately enforced grades do not exist in practice. As reported by the wholesalers themselves, the quality of the *makhana* contained in branded bags is often no different from loose products. Second, on several branded bags, it is printed that the product was approved by the local *makhana* research organization, while in actuality the organization was not involved. Third, further claims are made by the largest branding company regarding backward linkages with farmers, while in truth few such backward linkages exist. In short, these findings highlight an important problem in these settings related to the protection and empowerment of consumers against a lack of quality assurance and transparency.

The brand name's failure to guarantee quality to its consumers seems symptomatic of the problems of enforcing intellectual property rights in a number of developing countries, including India. Effective branding processes in agricultural markets are often undermined by the emergence of other, sometimes illegal, brands very similar to original ones; they put little effort into ensuring the required quality or safety of their products. Such brands then often create confusion for consumers, especially in low-educated populations. The emergence of these brands and the lack of effective intellectual property right protection can lead to less than optimal market choices and a loss of consumer welfare as innovators willing to make investments in quality assurance might not have the right incentives to do so.

This research indicates several policy implications. First, the results indicate the importance of independent certification mechanisms for consumer protection. Several claims done by some of the low-price and high-price brands are false and misleading. The lack of an effective consumer protection body leads to misinformation to consumers and less effective quality determinants for consumers in the market place.

Second, an important question remains regarding how poor farmers can be directly connected to major branding companies and potentially capture some of the benefits of branding in retail markets. In food markets we see that some modern companies in developing countries—be it processing or retail—invest in backward linkages to farmers to ensure timeliness, quality, food safety, and traceability characteristics of their supplies (Reardon, Timmer and Minten 2010). The role of the government is then to assure that the appropriate conditions for investments by the private sector are in place. This can be done by assuring property rights, law and order, road and communication infrastructure, and education of rural households— all things that the state of Bihar had been lacking and only improved recently.

Third, the branding systems found in this research differ widely from effective branding practices in other sectors and countries.<sup>25</sup> Brands in this setting in India have seemingly little function other than the packing function as they provide little credible information to the consumer on the characteristics of the product. It is likely that most current branding practices will be unsustainable as consumers become

<sup>&</sup>lt;sup>24</sup> Lalitha, Pray, and Ramaswami (2008) give examples of similar problems in the spread of illegal transgenetic seeds in India.

India.
<sup>25</sup> See, for example, Berges-Sennou, Bontems, and Réquillart 2004; Carriquiry and Babcock 2007; Jekanowski, Williams, and Scheik 2007; Marsden and Smith 2005; Ménard and Klein 2004; Papadopoulos 2004; Ponte 2002; Ward, Chang, and Thompson 1985; Wohlgenant 1993.

more demanding and informed over time and because they do not lead to a loyal consumer base, which is a requirement for success of a given brand.

Given the fast emergence of brands and the lack of empirical evidence on the effects of brands in food markets in developing countries, this should be fertile ground for future research. The research questions that should be further pursued relate most importantly to the needed conditions of an institutional environment for successful development of effective brands, to ensure quality and safe food at prices that are affordable for consumers in developing countries. Also, the conditions required to ensure direct benefits to poorer farmers from the emergence of food brands and a better understanding of the evolution of branding practices over time in developing countries is required, especially when transitional states move toward a situation where branding represents a guarantee of quality.

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